

## Harrow Clinical Commissioning Group Commissioning Intentions

### About Harrow CCG

Harrow Clinical Commissioning Group (**CCG**) are the people responsible for buying most of the health services for the people of Harrow.



With the money given to Harrow CCG, we have to make sure that the health services will:



1. Meet the highest possible standards of quality.



2. Meet the needs and reasonable hopes of people in Harrow.



3. Respond to how health needs change over the coming years.



**How to  
Respond?**

### Our Vision



Harrow CCG's vision is to **'constantly improve patient care and**

**outcomes from where we are now'.**

## What we will do



This year, Harrow CCG is working with:

a) The other 7 CCGs in North West London (NWL).



b) People who provide health services.



c) Councils.



To write a 5-year plan for health services



called the **Sustainability and Transformation Plan (STP)**.



The plan has 3 challenges for the health service – gaps that the **STP** plan must fill:



- a) The health and wellbeing gap - reducing health inequalities.
- b) The care and quality gap - making sure people get good quality care.
- c) The efficiency and finance gap - we do this as well as we can with our limited money.

**We have nine priorities to help fill these gaps:**

1. Support people who are mainly healthy to stay mentally and physically well and make better choices about looking after themselves.



2. Improve children's mental and physical health and wellbeing.



3. Reduce health differences and inequality in outcomes for the top 3 causes of death:

a) Cancer



b) Heart disease



c) Breathing illnesses



4. Reduce loneliness.



5. Reduce differences in how long term conditions are treated:

a) Diabetes



b) Heart disease



c) Breathing diseases



6. Ensure people access the right care in the right place at the right time.



7. Improve the overall quality of care for people when they are dying and let them die in their place of choice.



8. Make sure people with serious and long term mental health illnesses live as long as everyone else.



9. Ensure the same outcomes whatever day people access services.



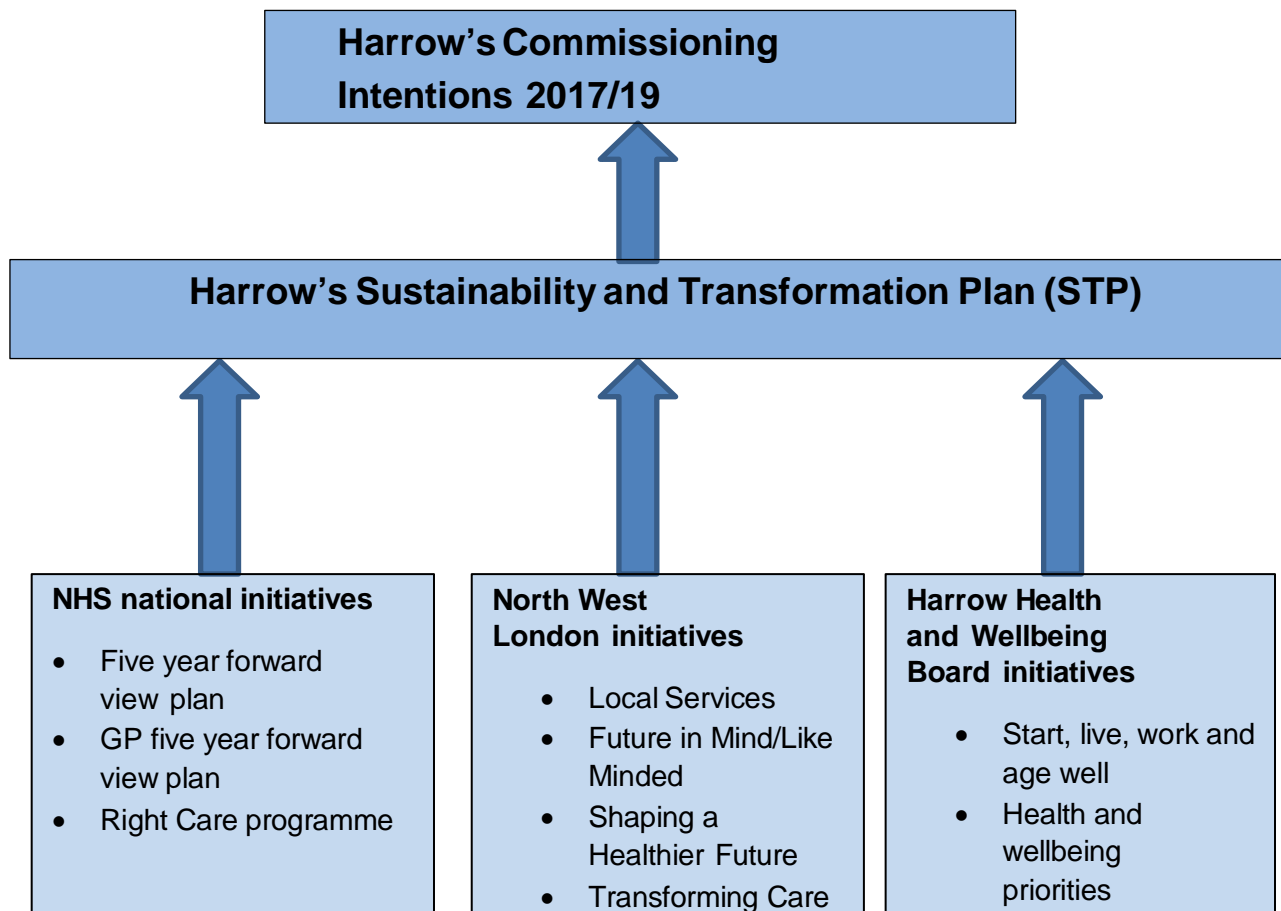
## Commissioning Intentions - What health services we plan to buy



The aim of our commissioning intentions is to set out clearly how we will spend money over the next two years (2017/18 to 2018/19) **and** also show any important changes we are planning to services.



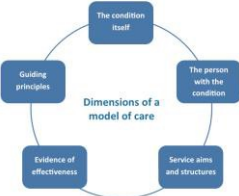











Here is how the commissioning intentions and the STP fit together:




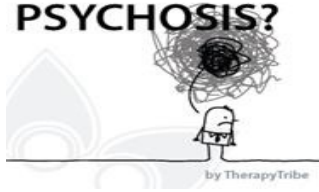










This year, we have split our commissioning intentions into different sections to reflect the areas of care that the NHS offers.

On the next page, you will see each section, along with examples of what we are planning to do. We have included 4 other areas around workforce and digital technology which will help us deliver our plans.

## Examples of what we are planning

Section	What we are planning
<p data-bbox="134 300 491 338">New model of care</p> 	<p data-bbox="802 300 1442 387">Set up community-based services for stomach and skin conditions.</p> 
<p data-bbox="122 580 600 618">New Primary Care model</p> 	<p data-bbox="802 580 1426 763">Make booking GP appointments easier - a central booking system and also booking at walk in centres.</p> 
<p data-bbox="122 866 711 904">Intermediate / Community Care</p> 	<p data-bbox="802 866 1358 954">Joining up leaving hospital, community and GP services.</p> 
<p data-bbox="122 1135 743 1173">Joining up services for end of life</p> 	<p data-bbox="802 1135 1414 1223">A new specialist team of people who will work across Harrow.</p> 
<p data-bbox="122 1415 751 1503">Joined up support for people with long term health conditions</p> 	<p data-bbox="802 1415 1442 1547">Set up a care co-ordination service so patients get better care close to home.</p> 
<p data-bbox="122 1756 671 1843">Transforming care for people with</p> <p data-bbox="220 1890 464 1955">Cancer</p> 	<p data-bbox="802 1756 1449 1843">Early detection by increasing tests at your GP.</p> 

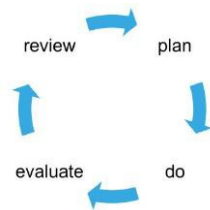


<p>Supporting people with serious mental illness and with learning disabilities</p> 	<p>New intervention in psychosis service covering all ages.</p> <p>What is <b>PSYCHOSIS?</b></p>  <p>by TherapyTribe</p>
<p>Joined up children services</p> 	<p>New out of hospital children's service.</p> 
<p>Transforming Ccare for people with diabetes</p> 	<p>Better support for patients to self-care and manage their condition.</p> 
<p>Medicine management</p> 	<p>Work with doctors and pharmacists so there is less use of unnecessary antibiotics.</p> 
<p>Continuing Care</p> 	<p>Increase the use of personal budgets.</p> 
<p>Joined up working across urgent and emergency care</p> 	<p>A new joined up direct booking system.</p> 

## Making it happen

Section	What we are planning
<p>Developing the digital environment</p> 	<p>Better access to shared care records across the NHS in Harrow.</p> 
<p>Creating a workforce for the future</p> 	<p>More training for doctors in long term conditions, prevention and supporting patients to self-care.</p> 
<p>Delivering our strategic estates priorities - making sure that there are services for people in all parts of Harrow</p> 	<p>Develop a hub in the east of the borough - a health centre with lots of services like Alexendra Avenue.</p> 
<p>Meeting the targets set by the government</p> 	<p>Work with hospitals to meet 95% target for A&amp;E waiting times.</p>  <p><b>4 hours</b></p>
<p>Redefining the provider market: working with partners to make sure the market can meet people's needs</p>	<p>Accountable Care Partnership - providers working together and taking responsibility to ensure people's needs are being met.</p>

The Commissioning Intentions for 2017/18 to 2018/19 will be reviewed and developed regularly over the next 2 years. We will do this by continuing our discussions with the public, our health and social care partners and providers of services.



## What is the difference between the Sustainable and Transformation Plan (STP) and our Commissioning Intentions?

**Commissioning Intentions** is a core document CCGs must produce each year setting out their plans for local people and partners for NHS services.



**The STP** asks CCGs, NHS providers (e.g. local hospitals, primary care and community services), patients, the voluntary sector and councils to work together to set out a 5 year plan for health and social care in Harrow.



The **STP** will be sent to NHS England but we will continue to discuss our plans with you and hold any formal consultations, if needed in the usual way.

## The future – Accountable Care Partnership

The CCG is planning to set up a new commissioning model known as an Accountable Care Partnership (ACP) due to start in April 2018.

Accountable Care Partnerships bring together hospitals, community services and other providers of care and makes them responsible for achieving certain care outcomes for patients.



One of the advantages of these types of organisations is that they suit the way modern healthcare is delivered.

People increasingly have more than one illness and need a range of services in hospital and the community.

Bringing them together to make them all responsible for patient care makes sense.

We will talk with people later in the year once our plans for an ACP are more developed.

## Resources and opportunities to engage online

Click on the links below if you want more information or want to engage on our plans further:

<a href="#">North West London STP</a> <a href="#">The local Harrow STP in summary</a>	<a href="#">North West London STP survey</a> – use this if you want to comment on the STP locally or across NW London
<a href="#">Harrow CCG draft commissioning intentions</a>	

