

## Healthwatch Advert- Final Transcript

**"When it comes to health and social care..."**

**"... we all want the best services we can get."**

**"Whether we only need help now and again..."**

**"... whether the quality of our lives is affected..."**

**"... whether it's a matter of life and death."**

**"Now, through Healthwatch..."**

**"... we can make a real difference to the way these services are run."**

**"Healthwatch gives us a voice..."**

**"... even for those who sometimes may feel left out."**

**"They'll listen to our views..."**

**"... about how we're treated and how we're cared for."**

**"And they've got the clout to do something about it."**

**"They'll help us shape local services..."**

**"... and armed with our evidence, experiences and stories..."**

**"... they'll ensure our voices are heard..."**

**"... and responded to at a national level."**

**"It's good for us who provide services too..."**

**"... as Healthwatch can tell us what really matters to people who use our services."**

**"And at a time where there are so many big changes to the NHS and social care..."**

**"... it's a comfort to know Healthwatch are there to shape those services."**

**"To see what's working, and what's not..."**

**“... and to champion our needs too.”**

**“... So we’re treated fairly...”**

**“... with equal access to the help we need.”**

**“Healthwatch is independent.”**

**“Because they’re not part of the service we provide...”**

**“... that gives us a trust to be honest with them.”**

**“This is our opportunity to be heard...”**

**“... and for us all to learn.”**

**“I can make a difference.”**

**“I can make a difference.”**

**“We can make a difference.”**

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