



Trends Analysis Report

Information and Signposting Cases

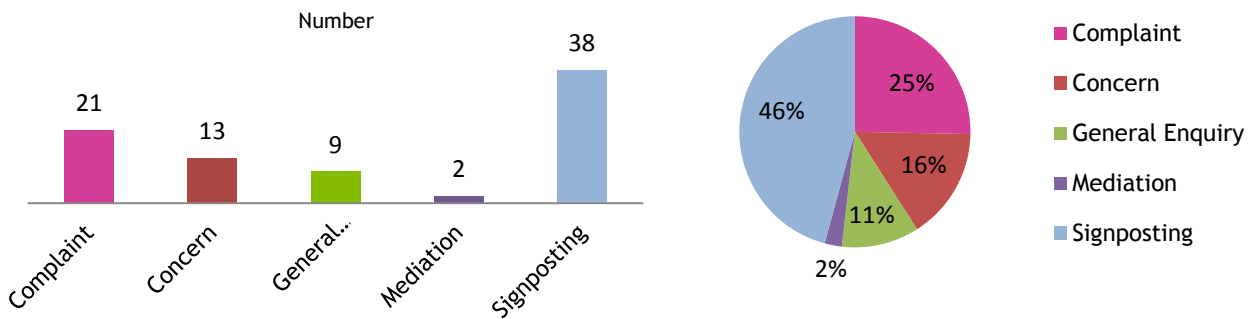
SECTION 1: REPORT CONTENT

Healthwatch Harrow has received 83 enquiries during the period below:

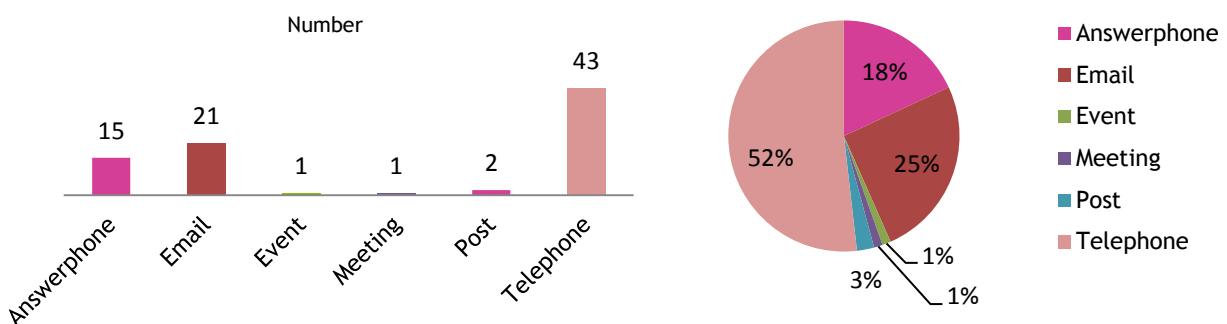
1.1: Reporting Period: From: 01/04/2019 To: 31/03/2020

This report identifies enquiries by type (Section 1.2), mode (Section 1.3), topic (Section 1.4) and signposting destination (Section 1.5)

1.2: Enquiry Type

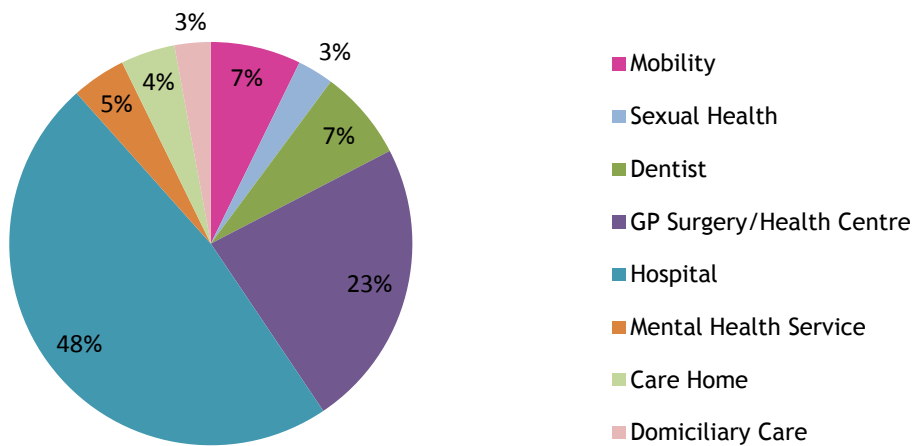
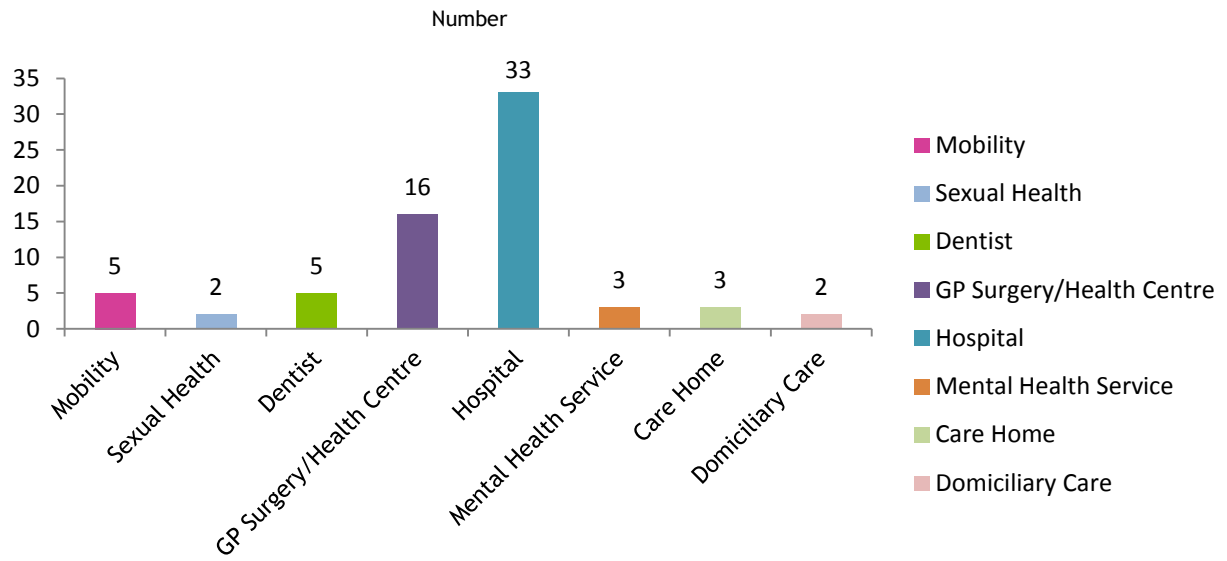


1.3: Enquiry Mode



SECTION 1.4: TOPIC

Top Topics

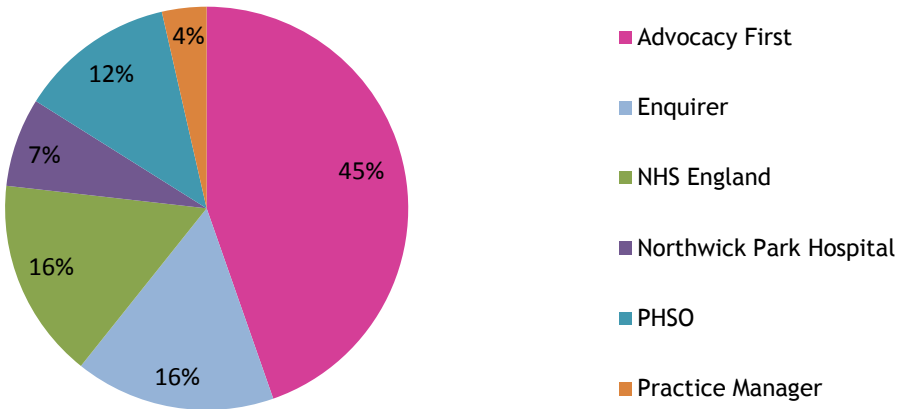
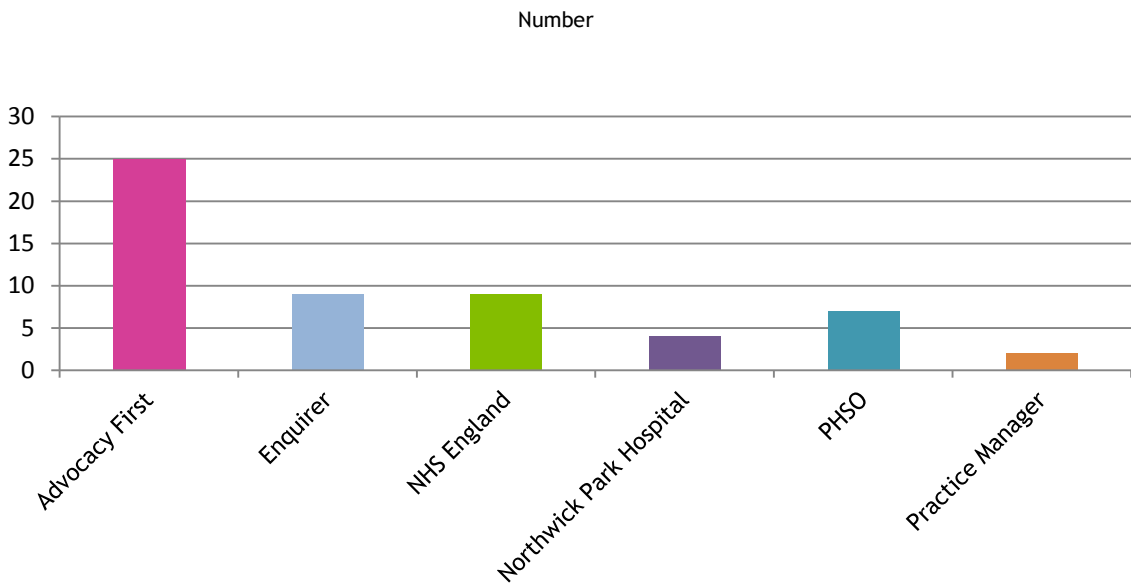


Trends to Watch:

Almost half of enquiries were about hospital services, with around a quarter about GPs.

SECTION 1.5: DESTINATION

Top Destinations



Trends to Watch:
 Almost half of enquirers were signposted to Advocacy First.