

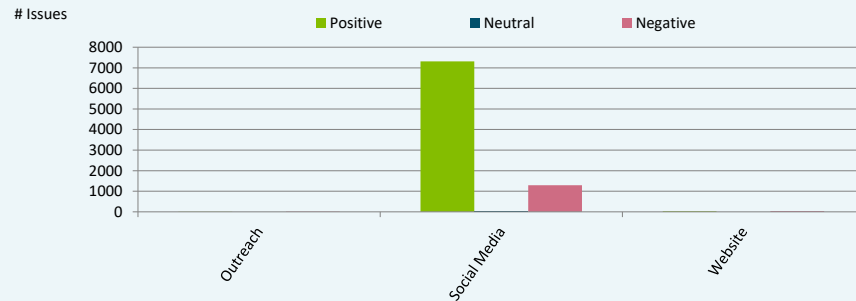
Harrow, GP Services

Community Insight Dashboard

Qualitative Feedback, 1 October 2025 - 30 September 2026

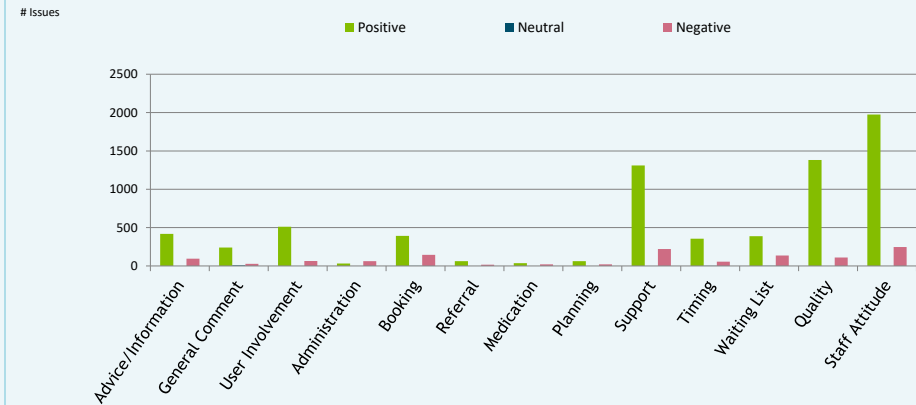


1. Source: 8702 issues from 2337 people



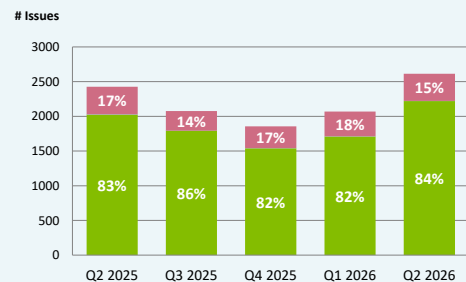
Top sources displayed

2. Trends

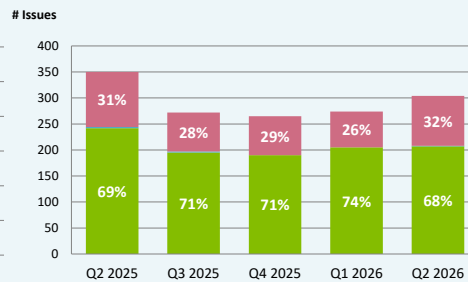


Top trends displayed

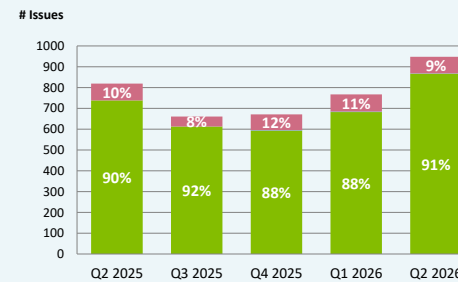
3.1 Timeline: Overall Sentiment



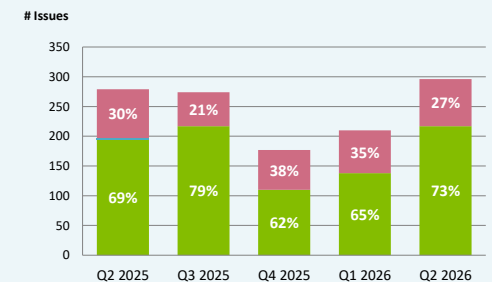
3.2 Timeline: Service Access



3.3 Timeline: Treatment and Care



3.4 Timeline: Administration



Positive Neutral Negative

Satisfaction Over Time



Overall Satisfaction:
Service Access:
Treatment and Care:
Administration:

Quarterly

Up by 2%
Down by 6%
Up by 3%
Up by 8%

Annually

Up by 1%
Down by 1%
Up by 1%
Up by 4%

Trends by Satisfaction Level



Quality (92%)
Staff Attitude (88%)
User Involvement (88%)
General Comment (87%)
Timing (86%)



Administration (33%)
Medication (63%)
Booking (72%)
Waiting List (74%)
Planning (75%)

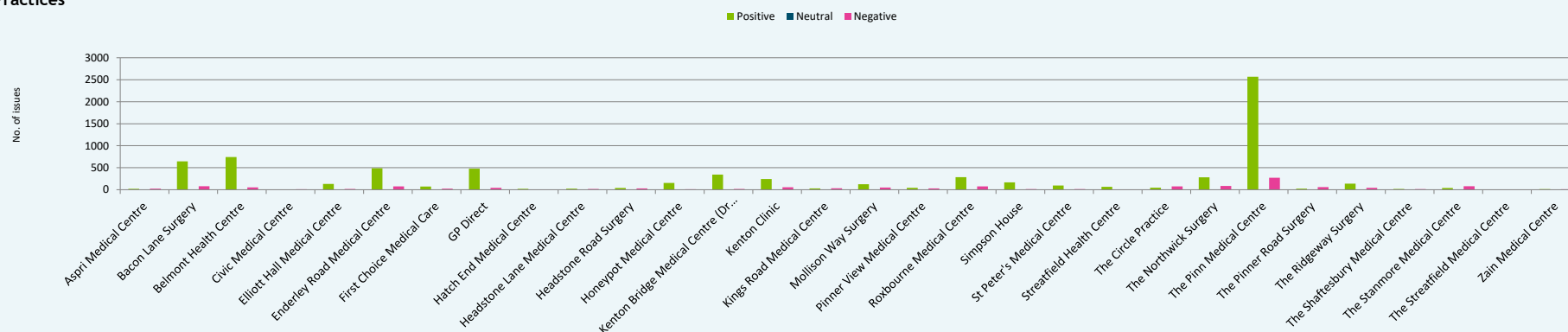
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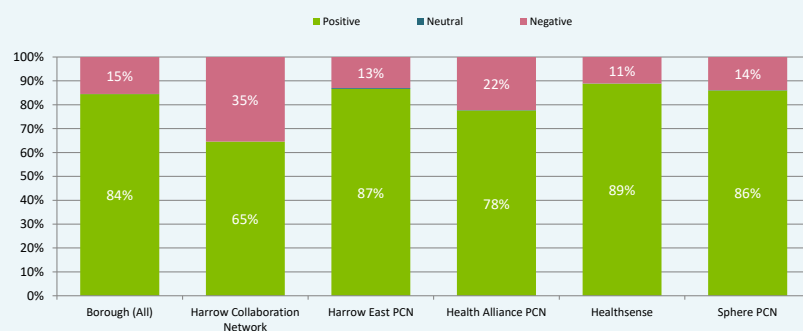
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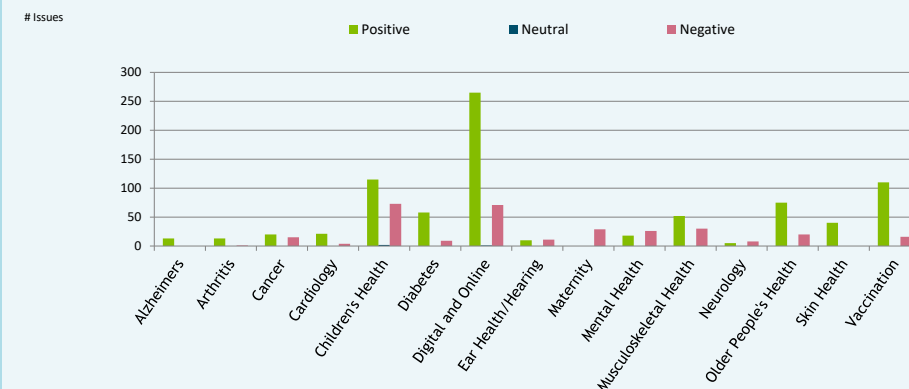
4. Practices



5. Primary Care Networks (PCNs)



6. Conditions/Topics



Top conditions/topics displayed

Conditions/Topics by Satisfaction Level



Arthritis (92%)
Vaccination (87%)
Diabetes (86%)
Cardiology (84%)



Neurology (38%)
Mental Health (40%)
Ear Health/Hearing (47%)
Cancer (57%)